A	অসম গ্রামীণ বিকাশ বেস্ক ভারত চলবা, মান চলবা হাল ইটনাই কৈ মহা হিচাব মান কি এট সাহা					अ	असम ग्रामीण विकास बैंक (भारत सरकार, आसाम सरकार और तुनाइटेड बैंक ऑफ इंडिया का संयुक्त उपाठन)								ASSAM GRAMIN VIKASH BANK JA birt Undertaking of Gort. of India, Gort. of Assam and United Bank of India																
AGVB		প্ৰধান	ৰ কাৰ্যাল	ায়- জি	এছ.।	ৰোড,	গুৱাহাঁ	টী-৭৮	3006	1				प्रधान क	गर्यालय-	जी. ए	स. रोड,	- गुवाहा	হেল-গ্ৰহ	१००५				Head	Office	e- G. S	S. Roa	id, Guv	wahati-	78100	5
																								I	Pleas	se ti	<b>ck (</b> '	√) th	e app	orop	riate
Applie	catio	on F	Fori	m f	or	M	obi	ile	Ba	nk	ing	5				Reg	istra	tion	ı [		Otl	her l	Requ	iest			D	ereg	istra	tion	
Branch	: [												Sol	Id:						Ι	Date	:	D	D	N		Μ	Y	Y	Y	Y
Name of	f the	App	lica	nt																											
							Τ	Τ	Τ		T																	Τ	Τ		
											T																	Ť			
Mobile	Num	nber													<u> </u>		(	Cust	ome	er I	D										
Account Number (Primary A/c)																															
Secondary Account Number 1. Secondary Account Number 2.																															
Secondary Account Number 3 Secondary Account Number 4.																															
Secondar	ry Ace	count	Nun	nber	5.																										
								Ι																							
Mode of	f Op	erati	on																												
Sin	gle		Eithe	er or	Surv	vivor	c [		Ar	ny on	e of	us					A	ny or	ne of	Aut	horiz	zed F	Perso	n							
O Othe	er Re	eques	st:	Ι	Forg	ot n	nPIN	1 (	0	*H	otlis	st C	*	DeH	otlis	t (	С	*Un	lock	(	)	*R	esen	d GP	RS	С	)				

#### **Declaration and Acceptance:**

I/We wish to register/deregister for mobile banking services offers by Assam Gramin Vikash Bank. I/We understand that all operations effected through this Mobile Banking Service are binding on me/us. I/We affirm, confirm and undertake that I/We have read and understood the Terms and Conditions for usage of Mobile Banking Service of Assam Gramin Vikash Bank as set forth in this form, product brochures, instruction manuals, usage guide Branch/ notice board or at banks website( www.agvbank.com) and the same may be amended from time to time. I/We agree to be bound by the said Terms and Conditions. I/We further authorise the Bank to debit my/our account(s) towards any charges for Mobile Banking Services, if applicable in future. I/We declare that the above information along with the other documents referred or provided therewith is true, correct, complete and up-to-date in all respects and I/We have not withheld any information.

Signature of the Customer(s)

#### **Terms & Conditions**

- 1. Mobile Banking is secured through allotted passwords, OTPs, PINs. Secure custody and protection from sharing is the responsibility of the customer.
- 2. Service charges, maintenance charges for usage or subscription to mobile banking are realized as applicable from time to time. Customers are advised to enquire the same from Branch Officials, website or product brochures before application. Bank is authorized to deduct applicable charges from customers account
- 3. It is safe to change Mobile Banking PINs, and Transaction passwords regularly.
- 4. In case of loss of mobile with registered SIM card, customer should immediately inform Bank and get the services deactivated.
- 5. Bank bears no liability for unauthorized use of the Mobile Banking through usage of credentials provided to access these channels to customers.
- 6. Services may not be available at all Mobile Phones. Customers should check the applicability before application.
- On successful registration of the customer for enabling Mobile Banking Services at Bank's System, the Application PIN & MPIN will be sent to the registered Mobile Number.
  The successful her required to convert himself with the detailed encourse for union. Making Services at Bank's System, the Application PIN & MPIN will be sent to the registered Mobile Number.
- 8. The customer shall be required to acquaint himself with the detailed process for using Mobile Banking Application and Assam Gramin Vikash bank shall not be responsible for any error made by the customer.
- 9. It is the responsibility of customer to abide by RBI/Government guidelines related to Foreign transactions/remittances and usage of accounts.
- 10. If wrong mobile number is provided or not updated on change, any loss will be sole responsibility of the customer.
- 11. In case of joint accounts, the applicant is required to submit the attached mandate form duly signed by all the joint account holder(s). This facility is available to only those joint accounts where mode of operation is "Either or Survivor"/ "Any one of us"/ "Any one of authorised person". The transaction in such accounts shall be binding on all the joint account holders, jointly and severally.
- 12. The terms and conditions of service form the contract between customer and Bank. By applying for Mobile Banking Service of the Bank, the customer acknowledges these terms. These terms will be in addition and not in derogations of the terms and conditions relating to any account of the customer.

### ACKNOWLEDGEMENT

Received application for m-banking for Registration/Password Reset/Deregistration on \_\_\_\_/\_\_\_/

Name of the Applicant: \_\_\_\_

Authorised officials Signature with seal

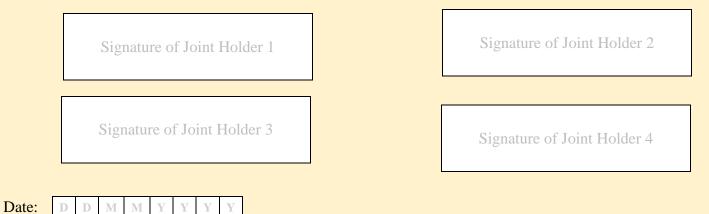
# LETTER OF MANDATE FOR MOBILE BANKING SERVICES

(In case of accounts in name of more than one person)

To Assam Gramin Vikash Bank \_\_\_\_\_Branch

I/We,
account holders except the one applied for mobile banking service) am/are the joint account holder(s) of Bank Account Number
SB/CD (The said account/s) opened with Assam Gramin Vikash bank
along with(name of person availing
mobile banking service). I/We hereby authorize(name of person
availing mobile banking service) to avail Mobile Banking Service for the said account(s) for and on my/our behalf. I/We affirm,
confirm and undertake that I/We have read and understood the Terms and Conditions for usage of the Mobile Banking service
of Assam Gramin Vikash Bank as mentioned in this form, product brochures, instruction manuals, usage guide Branch/ notice
board or at banks website (www.agvbank.com), which may be amended from time to time, and that I/We agree to abide by
them. I/We hereby state that if I/We wish to revoke the above authorization, I/We shall duly issue a letter of revocation ("the
revocation letter") to Assam Gramin Vikash Bank in this regard. I/we hereby agree that until ten days after receipt of such
revocation letter, the authorization as aforesaid shall hold good. I/We further authorize the Bank to debit our accounts towards
any charges for mobile banking service, if applicable in future

# Yours faithfully,



# FOR OFFICE USE ONLY

Verified the details of the account holder from the record and found **correct** / **incorrect**. The applicant is **permitted** / **rejected** to subscribe to Mobile Banking Service offered by the Bank.

## **Reason for Rejection :**

Date:		Signature of Authorised Officer (With USERID)	
	uploaded for enabling the account( ing Service requested by the cust		
Date:	Request ID:	Entry made by	Signature of Authorised Officer (With USERID)